



Heron Commitment Program™

Dedicated to ensuring patients and providers have access to Heron therapies.
Participating is simple.

The Heron Commitment Program™ credits the practice for the cost of Heron products in the event of a qualifying claim denial,* when program requirements are met.

1 Submit a one-time practice enrollment form

- For commercially insured patients with confirmed product coverage prior to drug administration
- Patients are prescribed CINVANTI™ (aprepitant) injectable emulsion and/or SUSTOL® (granisetron) extended-release injection by their physician

2 Receive support

- All payer guidelines are followed (eg, benefits verification prior to treatment, prior authorization submission, timely filing of information)
- If the initial claim is denied, an appeal is made
- If the claim is denied again, all required documentation is sent to Heron Connect™
 - Explanation of benefits
 - Appeal denial
 - Copy of original CINVANTI and/or SUSTOL invoice
 - W-9 form
- All denied claims after the first documented qualifying claim denial* will be retroactively processed upon receipt of the explanation of benefits

3 Experience the commitment

- In the event of a qualifying claim denial,* the Heron Commitment Program™† will credit your practice for the cost of CINVANTI and/or SUSTOL‡
 - Credit check requests must occur within 12 months of the patient's treatment date

Heron Commitment Program™ terms and conditions can be found on the accompanying Heron Commitment practice enrollment form.

*A qualifying claim denial can be reviewed for the Heron Commitment Program™ when, for a patient covered under commercial insurance, the following criteria have been met, and documentation confirms: (a) the verification of benefits, conducted by the provider and/or Heron Connect™, meets all of the payer criteria and/or policy requirements, (b) the submitted claim for the Heron product is denied, and (c) the claim has been denied again by the commercial payer after the first level of appeals process has been followed.

†The Heron Commitment Program™ and the other product support programs offered by Heron Therapeutics do not impose any purchase obligation at any time or in any manner. Use of CINVANTI and/or SUSTOL may be discontinued at any time without penalty.

‡Credits to your practice are processed by Heron Therapeutics.

Please see accompanying Prescribing Information for CINVANTI and SUSTOL.

Heron Connect™ Phone: 1-844-HERON-11 (1-844-437-6611); Fax: 1-844-504-8652; Hours: 8 AM-8 PM ET, M-F